GO TO: www.velocityhall.com

On WELCOME PAGE: →

Change location to "Louisiana" and "New Orleans"

On PERMIT MANAGER: →

Click "Accela Citizen Access New Site"



Click "Search Applications" (In blue box near bottom of screen)

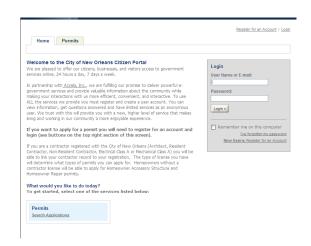
DO NOT ATTEMPT TO LOG IN TO THE SYSTEM

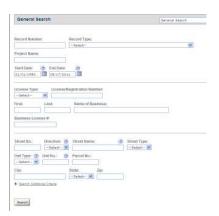
On SEARCH PAGE: →

Enter "Record Number" (Same as Permit number) Click "Search"









Screen will jump to bottom of page. \rightarrow

Click on "Record Number"



On RESULTS PAGE: \rightarrow

Scroll down to the "Processing Status" section and Click on the Arrow to the left of the Letter "P" in "Processing" to expand the



 $\rightarrow \rightarrow \rightarrow$

In the expanded menu, you will see the various areas of review for all plans. Click on the "Triangle Arrows" next to each field to expand the menu further. Click on the "+" to review each comment that is applicable to a project.



Please call the Department of Safety and Permits if you have any questions, at 504-658-7115.